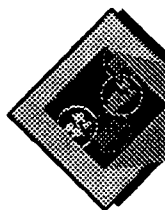


**OS/2**

**Worldwide Industry  
Hardware Support**

**IBM Personal Software Products**



**Development/Marketing Advocate**

- **Your Company & IBM Relationship**
- **Information**
- **Advocacy**
- **Marketing and Distribution Programs**



**MultiMedia  
Storage - General  
Storage - CDROM  
Printers  
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PCMCIA  
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407-982-7204  
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407-443-4206  
512-838-3293  
407-443-9010  
407-982-4239**



## Getting Help

- ▶ **IBM Service**
  - For OS/2 Defect Reporting - PMR/APAR System
  - 800-992-4777 - General Info, Fax Back,...
  - 407-994-5544 - Defect Reporting
- ▶ **CompuServe**
  - For General Questions, Distribution of Drivers
  - GO OS2USER, GO OS2SUP
  - Developer Forums - OS2DF1 - DD's, Compilers
  - - OS2DF2 - LAN, Developer Connection
- ▶ **Anonymous FTP - Driver Distribution**
  - software.watson.ibm.com
- ▶ **OS/2 BBS**
  - 919-517-0001
- ▶ **Dude BBS**
  - Device Driver Questions, How to ....
  - Closed Conference between Dude and Caller (Private)
  - 407-982-3217
- ▶ **Evangelists**
  - Technology Planning
  - Special Programs
  - Advice



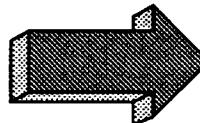
## Driver Development Support Center

### DUDE

- **Dedicated BBS**
- **Information and Development Assistance**
- **Worldwide Access**
- **407-982-3217 / 14,400 N,8,1**

### OS/2 Device Driver Workshops

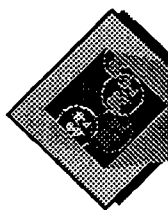
- **DDSC Lab & Competency Center**  
Boca Raton, Florida
- **On-site Courses Available**
- **Lecture / Lab**
- **Scheduled and On-Demand Sessions**
- **Register via DUDE or Voice**



PDDs  
 VDDs  
 ADDs  
 DMDs/FLTs  
 Graphics  
 Pointer  
 MultiMedia  
 Printer  
 LAN  
 PCMCIA  
 OS/2 for PPC  
 PM  
 Industrial

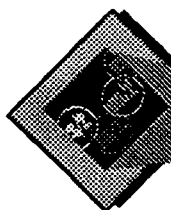
### DDSC Team

- **Voice Mail / 24 Hour / 407-982-4239**



## ***Dude Workshops for 1995***

- 01/16 OS/2 Adapter Device Drivers (ADD)**
- 02/13 OS/2 Physical Device Drivers (PDD)**
- 03/13 OS/2 Virtual Device Drivers (VDD)**
- 04/10 OS/2 Graphics Accelerator Driver**
- 05/08 OS/2 MultiMedia Device Drivers**
- 06/05 OS/2 Physical Device Drivers (PDD)**
- 07/10 OS/2 Device Managers/Filters (DMD/FLT)**
- 08/07 OS/2 SMP Device Drivers**
- 09/11 OS/2 Virtual Device Drivers (VDD)**
- 10/02 OS/2 Physical Device Drivers (PDD)**
- 11/06 NDIS-MAC LAN Device Drivers**
- 12/04 OS/2 MultiMedia Device Drivers**



## ***Device/DD Recognition Programs***

- OS/2 Hardware Compatibility List**
- OS/2 Logo Licensing**
- IBM Electronic Distribution**
- Advertising Discounts**



**for OS/2**

### ***For Information Call:***

- US/Canada 1-800-426-4579**
- International 1-708-296-6767**
- FAX 1-708-635-3620**